

Join the ETA Compass group

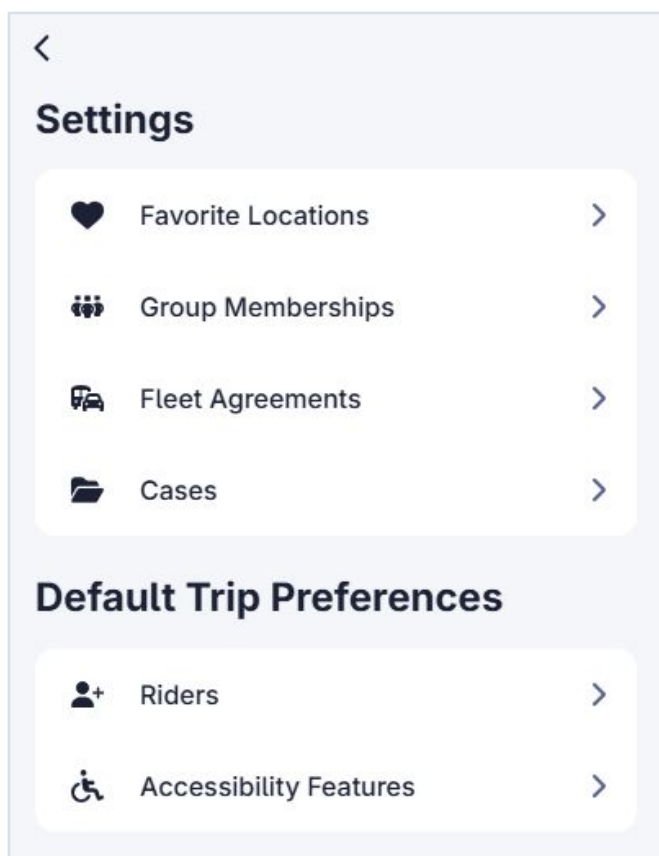
Use the website on your phone or computer. The app works the same way; no app download is needed.

spare-rider-coastal-production.vercel.app

Sign in to your Coastal Rides account, or follow the sign-up prompts. If your ETA Compass representative has already added this account to the group, skip to page 2.

1 Open Group Memberships

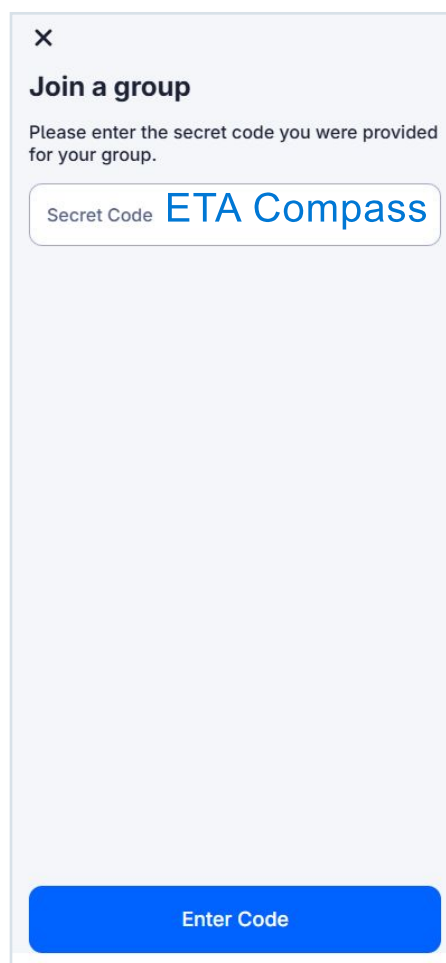
From Home, open **Account Settings**, then **Settings** and **Group Memberships**.



Need the code, or cannot see your membership? Ask your ETA Compass representative. Use the same account they added.

2 Enter your group code

Choose **Join a group**. Enter the secret code supplied by ETA Compass and select **Enter Code**. Follow any prompts and check that ETA Compass appears in your memberships.

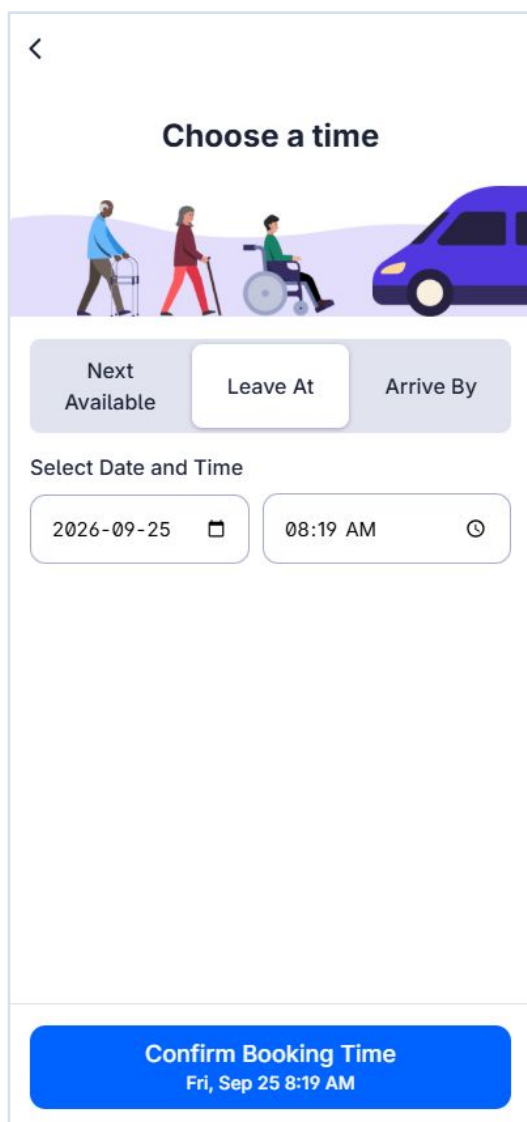


Choose a future date and route

From Home, select the small scheduling icon beside “Where to?”. If asked to choose a rider, select Me and then Done.

3 Choose when to travel

Select **Leave At** for your requested pickup time, or **Arrive By** for an arrival deadline. Choose a future date and time, then select **Confirm Booking Time**.



<

Choose a time

Next Available | **Leave At** | Arrive By

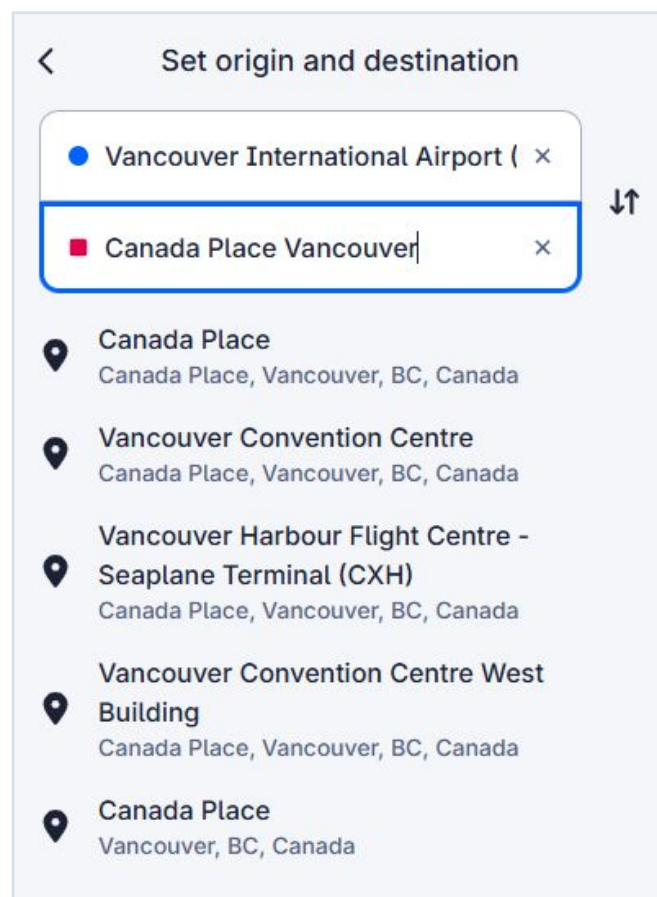
Select Date and Time

2026-09-25 | 08:19 AM

Confirm Booking Time
Fri, Sep 25 8:19 AM

4 Set pickup and destination

Enter **Where from?** and **Where to?**, selecting the correct search suggestions. Check the pickup pin, add a helpful pickup note if needed, then select **Confirm Pickup Location**.



< Set origin and destination

Vancouver International Airport (x)

Canada Place Vancouver (x)

Canada Place
Canada Place, Vancouver, BC, Canada

Vancouver Convention Centre
Canada Place, Vancouver, BC, Canada

Vancouver Harbour Flight Centre - Seaplane Terminal (CXH)
Canada Place, Vancouver, BC, Canada

Vancouver Convention Centre West Building
Canada Place, Vancouver, BC, Canada

Canada Place
Vancouver, BC, Canada

Example only: airport to Canada Place on a future date. Enter your own locations and travel time.

Select ETA Compass and request

Choose ETA Compass - Self Pay for customer-paid rides. Payment is by card through Stripe; check the fare shown for your trip.

5 Choose the ETA service

Check the rider count, accessibility needs, date/time and payment method. Add or select your own card when prompted. Select **ETA Compass - Self Pay**, then complete any additional ride details (such as an optional flight number).

Choose a ride option

30 min-1 hour 1 min trip \$37.90
8:19-9:49 AM
ETA Compass – Self Pay

1 Rider Accessibility

Leave Fri at 8:19 AM Card details hidden

Select ETA Compass – Self Pay

6 Review and schedule

Review the service, fare, route and pickup window. When everything is correct, select **Schedule Ride** for your chosen date. This is the step that submits the request.

Confirm Trip Details

30 min-1 hour 1 min trip \$37.90
Pickup at 8:19-8:49 AM
Arrive at 8:49-9:49 AM
ETA Compass – Self Pay

Vancouver International Airport (YVR) Grant McConachie Way
Richmond, BC, Canada

Schedule Ride for Fri, September 25, 2026

After submitting

Open **My Trips** to check the request and its status. A submitted request does not by itself mean a driver has been assigned. Follow the latest trip updates and tracking details.

If ETA Compass - Self Pay is missing, check your ETA group membership and the trip locations/date, then contact your ETA Compass representative for help.

Contact: Amir (604)727-8792

Screenshots show an example quote, not a guaranteed fare. No ride was submitted while preparing this guide.